

**WNS GLOBAL SERVICES PVT LTD**  
**Shreeniketan, Nashik (Maharashtra)**

**BPO Profile**

WNS (Holdings) Limited (NYSE: WNS) is a global **Business Process Management** (BPM) leader. WNS offer business value to 200+ clients around the world by combining operational excellence with deep domain expertise in key industry verticals, including banking and financial services, healthcare, insurance, manufacturing, media and entertainment, consulting and professional services, retail and consumer packaged goods, telecom, shipping and logistics, travel and leisure, and utilities.

WNS delivers an entire spectrum of BPM services in customer interaction services, finance and accounting, human resource, research and analytics, technology solutions and industry-specific processes. More than 30,000 employees serve across 42 delivery centers located in China, Costa Rica, India, the Philippines, Poland, Romania, South Africa, Sri Lanka, UK and US.

WNS Shreeniketan office is situated at Sharanpur Link Road in Nashik at Plot No. 4,5,6, Opp. St. Andrew Church, with the area admeasuring 33,410 Sq ft along 3 floors of single building.

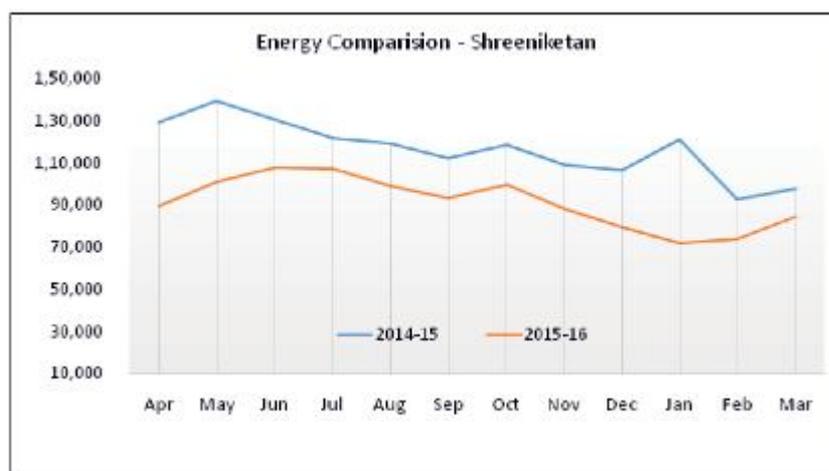
The premise has various certification ISO 9001:2008, ISO 27001, is PCI DSS compliant & has Conducted SAS 70 type II audit SAS 70 – Type II



The building houses approx. 800+ employees round the clock and having all the modern infrastructure to support the operations.

### *Energy Consumption*

#### **Energy Consumption pattern during the year 2014-15 & 2015-16**



1. Reduction in the energy by 22% is observed in FY 2015-16 as compared to FY 2014-15.
2. Total amount of INR 23.60 Lacs is saved against energy savings in FY 2014-15.
3. Total Capital Investment of INR 11.05 Lacs is done to achieve above savings.

### *Energy Conservation Initiatives*

WNS is management is committed to conserve Energy as a part of ISO 14001:2015 program towards Environment Management System where company have set annual targets and their endeavor has been to achieve the same by bringing in new technology equipments and processes by pumping additional capital investment. Few Energy conservation measures achieved during the last year is as below –

1. **Installation of energy meters at all Major loads** – As they say “Energy Monitored is Energy Conserved”. Following the same principle, Energy meters were installed to all the major load areas to ensure measuring of energy at each and every load and area of the building.
2. **Energy efficient Desktop systems** – Old desktop system of 150 VA is replaced with 100 VA (Max) energy efficient desktops (Small Form Factor) in the entire building. This replaces around 2400 desktop units of the building.
3. **Replacement of Conventional Lights with energy efficient LED Lights** – Existing conventional lighting setup is replaced with most energy efficient LED lighting for the entire building including common areas. To validate and monitor the energy conservation, pre and post data was analyzed by installing energy meters. Considerable savings of around 46% in lighting consumption was achieved.

**Second Prize**

**BPO Buildings**

**WNS GLOBAL SERVICES PVT LTD**  
**V-Tech IT Park, Nashik (Maharashtra)**

**BPO Profile**

WNS (Holdings) Limited (NYSE: WNS) is a global **Business Process Management** (BPM) leader. WNS V-Tech office is situated at Indira Nagar in Nashik at South Block, 1st Floor, Survey No.113/2, Wadala Road, with the area admeasuring 41,210 Sq ft along 2 floors of single building.

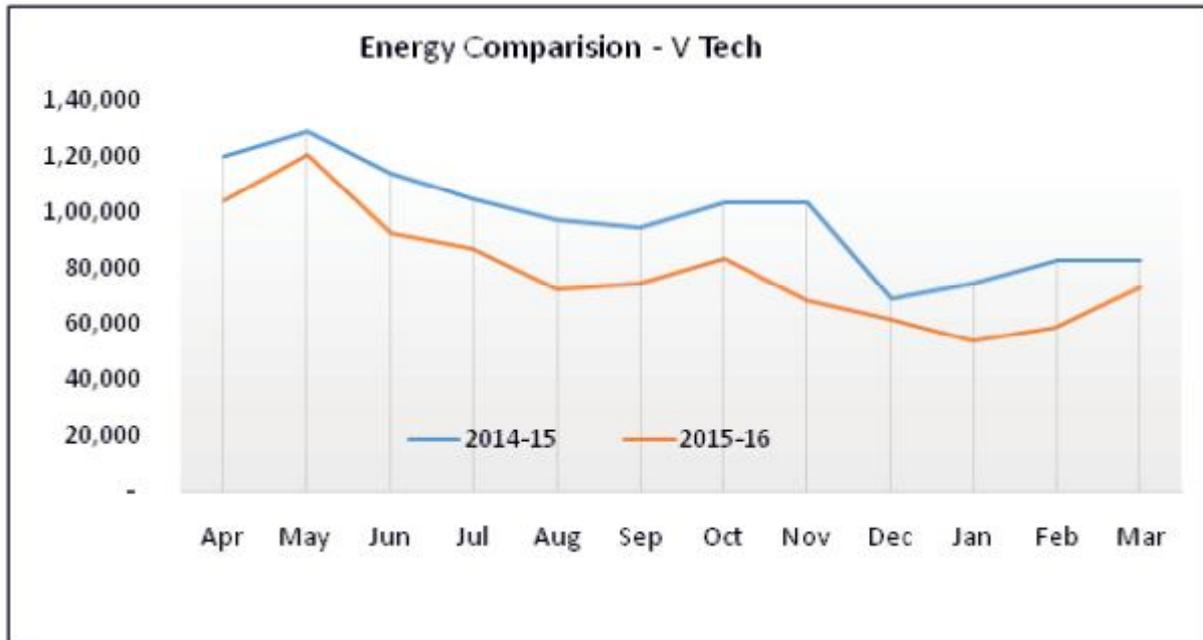
The premise has various certification ISO 9001:2008, ISO 27001, is PCI DSS compliant & has Conducted SAS 70 type II audit SAS 70 – Type II



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The building houses approx. 800+ employees round the clock and having all the modern infrastructure to support the operations.

**Energy Consumption pattern during the year 2014-15 & 2015-16**



1. Reduction in the energy by 19 % is observed in FY 2015-16 as compared to FY 2014-15.
2. Total amount of INR 31.81 Lacs is saved against energy savings in FY 2014-15.
3. Total Capital Investment of INR 9.67 Lacs is done to achieve above savings.

### **Energy Conservation Initiatives**

WNS is management is committed to conserve Energy as a part of ISO 14001:2015 program towards Environment Management System where they have set annual targets and their endeavor has been to achieve the same by bringing in new technology equipments and processes by pumping additional capital investment.

Few Energy conservation measures achieved during the last year is as below –

1. **Replacement of Conventional Lights with energy efficient LED Lights** – Existing conventional lighting setup is replaced with most energy efficient LED lighting for the entire building including common areas. To validate and monitor the energy conservation, pre and post data was analyzed by installing energy meters. Considerable savings of around 46% in lighting consumption was achieved.
2. **Energy efficient Desktop systems** – Old desktop system of 150 VA is replaced with 100 VA (Max) energy efficient desktops (Small Form Factor) in the entire building. This replaces around 2400 desktop units of the building.
3. **Installation of energy meters at all Major loads** – As they say “Energy Monitored is Energy Conserved”. Following the same principle, Energy meters were installed to all the major load areas to ensure measurement of energy at each and every load and area of the building.

**WNS GLOBAL SERVICES (P) LTD**  
**Plot 8A, Whitefield, Bangalore (Karnataka)**

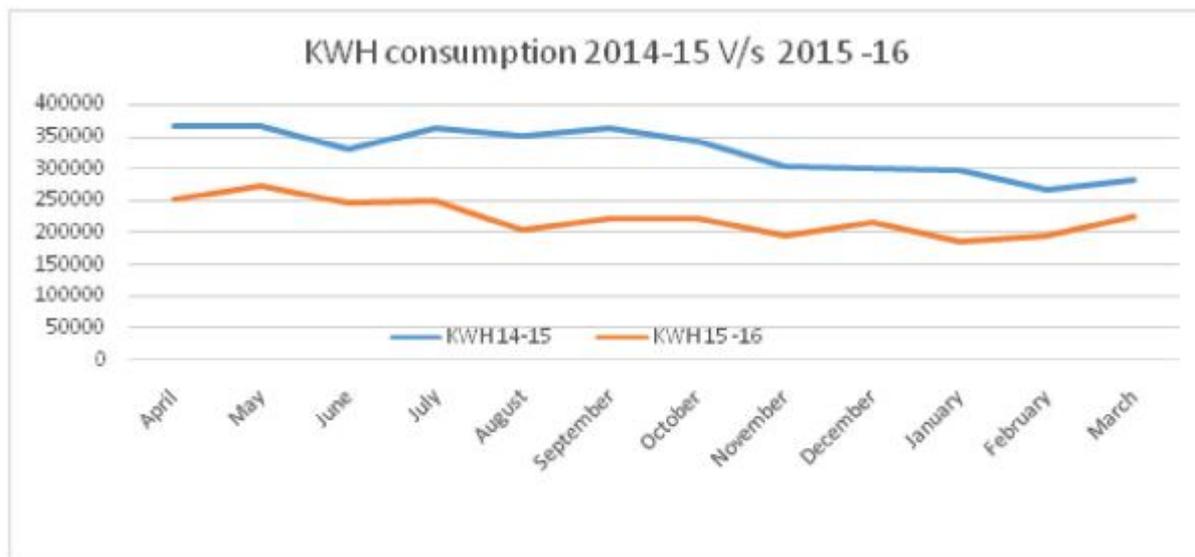
***BPO Profile***

WNS (Holdings) Limited (NYSE: WNS) is a global **Business Process Management** (BPM) leader. The building houses approx. 1943 employees round the clock and having all the modern infrastructure to support the operations.



## Energy Consumption

### Energy Consumption pattern during the year 2014-15 & 2015-16



1. Reduction in the energy by 28% is observed in FY 2015-16 as compared to FY 2014-15. (11.36Lakhs KWH reduction on 2014-15 & 40.53Lakhs KWH on 2015 - 16).
2. Total amount of INR 105.22Lakhs is saved against energy savings in FY 2015-16.
3. Total Capital Investment of INR 11.82 Lacs is done to achieve above savings.

## Energy Conservation Initiatives

WNS management is committed to conserve Energy as a part of ISO 14001:2015 program towards Environment Management System where they have set annual targets and their endeavor has been to achieve the same by bringing in new technology equipments and processes by pumping additional capital investment. Few Energy conservation measures achieved during the last year is as below –

1. **Replacement of Conventional Lights with energy efficient LED Lights** – Existing conventional lighting setup is replaced with most energy efficient LED lighting for the entire building including common areas. To validate and monitor the energy conservation, pre and post data was analyzed by installing energy meters. Considerable savings of around 46% in lighting consumption was achieved.

2. **Each Light fitting pull card switch** – work area pull card switch provided to each light fittings for industrial switch ON & OFF during occupied workstation and between coffee, lunch & dinner break and after work time over industrial light switch OFF above the seat reduce energy consumption.
3. **Return Air Sensors installation in AHU** – With the installation of return air sensors to each Air Handling unit and integrating the same with VFD, automation is achieved on regulating the floor air-conditioning temperature. This reduced the manual intervention and in turn conserved energy in cooling the floor areas.
4. **Energy efficient Desktop systems** – Old desktop system of 150 VA is replaced with 100 VA (Max) energy efficient desktops (Small Form Factor) in the entire building. This replaces around 3500 desktop units of the building.
5. **HVAC Chiller Set point monitoring** – HVAC being the major contributor (around 60%) of energy consumption in BPO building, chiller set point is being modulated as per the present ambient temperature in every 4 hours interval. This has helped in reduction of 6% of energy consumed in HVAC system.
6. **Split AC for HUB room & UPS room** – all HUB room, UPS room installed with split AC for 24Hrs requiring , requiring only 24TR. Earlier central chiller plant of 100 TR in operation with FCU running supplying conditioned air to non-working area as well. By this energy equivalent to 76 TR was saved.